



Rohde & Schwarz Service Options

Service options are powerful service contracts that are offered exclusively when you purchase a new product. Taking advantage of a service option ensures you optimum performance and availability of your Rohde&Schwarz product at low, calculable operating costs. The investment in a repair or calibration option will pay off for you as a result of the extended life of the product. Ask your Rohde&Schwarz sales partner for more information.

You can choose from the following service options:

Calibration option with a term of two, three or five years (C02, C03 and C05)¹

The calibration options C02, C03 and C05 ensure that your Rohde&Schwarz product will be regularly checked and serviced for two, three or five years, respectively. Simply commission the forwarding agent we name at no extra charge, and your product will be returned to you in top condition after a couple of days. The table on the right indicates the number of calibrations included in each option. If your product needs to be calibrated during a repair, these calibrations are also included in the options.

	Calibration option		
	C02	C03	C05
Term	2 years	3 years	5 years
Calibration interval 12 months³	1 calibration *	2 calibrations *	4 calibrations *
Calibration interval 24 months³	calibration in the case of repair*	1 calibration *	2 calibrations*
Calibration interval 36 months³	calibration in the case of repair*	calibration in the case of repair*	1 calibration*

*) The number of regular calibrations included in the options depends on the product and is based on the calibration interval recommended by the manufacturer. Unscheduled calibrations that become necessary for technical reasons during a repair are also included in all calibration options.

Repair option with a term of two, three or five years (R02, R03 and R05)²

Repairs are made free of charge during the term of the contract. The repair of defects caused by improper operation or handling and the replacement of consumable parts (such as batteries) are not included. To provide calibration coverage, we recommend in addition a calibration option (C02, C03 or C05), which also includes recalibration during nonroutine service work in the course of corrective maintenance.

¹) The terms start with the delivery of the product.

²) The net terms are one (R02, two (R03) or four (R05) years following the valid warranty period.

³) Manufacturer-recommended calibration interval.

Why you should order service options when you purchase equipment

- ◆ A five-year repair option (R05) usually costs less than a single repair
- ◆ Regular and preventive maintenance and calibration (C02/C03/C05) ensure full product performance
- ◆ You can reliably plan and calculate the service costs for the term of the option
- ◆ No additional transport costs are incurred by you if the product is shipped in country by the forwarding agent commissioned by Rohde & Schwarz



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No „service surprises“ anymore – instead, transparent and calculable operating costs

Maybe you've already experienced this dilemma yourself. Equipment that unexpectedly requires servicing causes unplanned costs and also ties up valuable resources for administration and order approval while being handled.

Unfortunately, failures in highly complex systems and equipment can never be fully excluded – but the trouble associated with such failures can! Purchasing a Rohde&Schwarz service option makes maintenance costs calculable for you, and you can concentrate completely on your core tasks.

Ensuring full product performance through regular maintenance and calibration

Preventive care and maintenance improve a product's reliability and performance. During regular calibration, we take utmost care to maximize the operating safety of the equipment and prevent possible future failures. This includes performing useful modifications such as hardware updates, insofar as they fulfill this purpose – a service that only the manufacturer can offer.

Using our modern test and diagnostic systems, we perform a detailed analysis of your equipment and can detect even the first signs of irregularities of any type. Calibration at Rohde&Schwarz is thus considerably more than checking compliance with specifications – we keep your equipment in top shape.

Fixed price for the term of the contract

Everything's getting more expensive!? But not service – provided you purchase a Rohde&Schwarz service option. In doing so, you freeze today's service prices and are safeguarded against inflation and price increases. Rohde & Schwarz service options are available for a term of three or five years.

Maximum protection at a low price

For only a fraction of their purchase value, you can protect high-end products from Rohde&Schwarz with high-end service. With a Rohde&Schwarz service option, you can benefit from direct manufacturer support for years.

For more information, please contact your Rohde&Schwarz sales or service partner.

